

The Non-Specific Symptoms Cancer Pathway

Oncology

The prevention of infection is a major priority in all healthcare and everyone has a part to play.

- Please decontaminate your hands frequently for 20 seconds using soap and water or alcohol gel if available
- If you have symptoms of diarrhoea and/or vomiting, cough or other respiratory symptoms, a temperature or any loss of taste or smell please do not visit the hospital or any other care facility and seek advice from 111
- Keep the environment clean and tidy
- Let's work together to keep infections out of our hospitals and care homes.

Introduction

What is the non-specific cancer symptoms pathway?

The non-specific symptoms cancer pathway is a clinic that has been set up to investigate and diagnose non-specific symptoms that may be a sign of a number of conditions, including cancer.

If you are found to have a cancer, early diagnosis means quicker treatment, which is likely to be more effective.

Why have I been urgently referred?

You have been referred because your GP thinks your symptoms need to be investigated within two weeks.

If you are not sure why you have been referred, contact your GP and they will be happy to explain further.

This referral means you may have tests that will help you decide if your symptoms are linked to cancer. If you do have cancer, early diagnosis means quicker treatment, which is likely to be more effective.

What happens next?

A nurse will review your referral and arrange an appointment for you to see someone at the hospital for a face to face assessment. This is to find out more about your symptoms. You can bring someone with you, as this often helps with remembering some of the information and planning for your tests. You may be seen by a nurse or doctor who will take a detailed history of your health and may want to examine you, they will also ask you what medication you take. This may take approximately one hour.

Following the discussion, if you need further tests for example., chest X-ray, blood tests, a CT scan, an MRI scan, an ultrasound, or an Endoscopic procedure at the hospital, this will be arranged.

Please check that your GP has sent the most up to date contact details for you, including your postal address, mobile phone and land line numbers. If you are not going to be available for the next two weeks, please advise your GP.

Details of the Trust's Referral Support Care Navigator are included in the leaflet. Your GP may have also referred you for support if you need it. The Trust's Referral Support Care Navigator provides personalized support for patients and their families through the fast-track referral process. They cannot adjust your appointments but if you would like them to be available to attend face to face appointments with you if you are alone, or if you want to talk to someone if you are nervous about your upcoming appointments, please contact them.

Your test results.

The nurse or the consultant will discuss the results of any tests with you.

If no cause for your symptoms can be found, you will be reassured and your care will be returned to your GP.

If the results reveal a medical condition, you may be referred directly to the most appropriate clinical team or back to your GP.

If you are diagnosed with cancer, you will be referred to the correct cancer clinical team and receive further information and details of the support you may need.

If you cannot attend

Please inform the Fast Track booking team if you cannot attend your appointments to be assessed, on the numbers provided. They will advise you regarding further appointments.

If you cannot attend for your tests, please call the number provided on your appointment letter and the nurse, on the numbers provided.

If you have any questions following your assessment. Please contact the nurse on the telephone number provided. If there is no response, please leave a message and they will respond as soon as possible.

Patient feedback

We may ask you to complete a questionnaire about your experiences of the Non-Specific Symptoms Cancer Pathway to help with planning of future services for patients.

Contact Details:

New Cross Hospital
Wolverhampton Road
Heath Town
Wolverhampton
WV10 0QP

The Fast Track booking team:	01902 307999 Ext 5222 or 5223
Non-Specific Symptoms Nurse	07825 196 747
Office Number Monday to Friday	01902 695240
Trust Referral Support Care Navigator	01902 694 334
Email: rwh-tr.ftsupportandinfo@nhs.net	

English

If you need information in another way like easy read or a different language please let us know.

If you need an interpreter or assistance please let us know.

Lithuanian

Jeigu norėtumėte, kad informacija jums būtų pateikta kitu būdu, pavyzdžiui, supaprastinta forma ar kita kalba, prašome mums apie tai pranešti.

Jeigu jums reikia vertėjo ar kitos pagalbos, prašome mums apie tai pranešti.

Polish

Jeżeli chcieliby Państwo otrzymać te informacje w innej postaci, na przykład w wersji łatwej do czytania lub w innym języku, prosimy powiedzieć nam o tym.

Prosimy poinformować nas również, jeżeli potrzebowaliby Państwo usługi tłumaczenia ustnego lub innej pomocy.

Punjabi

ਜੇ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ, ਜਿਵੇਂ ਪੜ੍ਹਨ ਵਿਚ ਆਸਾਨ ਰੂਪ ਜਾਂ ਕਿਸੇ ਦੂਜੀ ਭਾਸ਼ਾ ਵਿਚ, ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਦੱਸੋ।

ਜੇ ਤੁਹਾਨੂੰ ਦੁਭਾਸ਼ੀਏ ਦੀ ਜਾਂ ਸਹਾਇਤਾ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਦੱਸੋ।

Romanian

Dacă aveți nevoie de informații în alt format, ca de exemplu caractere ușor de citit sau altă limbă, vă rugăm să ne informați.

Dacă aveți nevoie de un interpret sau de asistență, vă rugăm să ne informați.

Traditional Chinese

如果您需要以其他方式了解信息，如易读或其他语种，请告诉我们。

如果您需要口译人员或帮助，请告诉我们。