

Rapid Access Social Care Team (RASC)

**Operational hours –
8am to 10pm daily**

Contact: 01902 444911

Based at West Park Rehabilitation Hospital

What is the Rapid Access Social Care Team (RASC)?

We are a team who aim too either:

- Prevent people from going into hospital or care homes by providing help in a crisis.

How often do you visit and for how long?

- We are a short-term care team who support people for a few days (maximum of 7 days) to providing help with washing, dressing, changing continence pads, toileting, making drinks and meals and prompting with medication from a chemist dispensed weekly pill organiser.
- Wherever possible we work with people to become more independent and encourage them to do as much as they can for themselves.
- We are not able to give specific times of visits and times may vary but we will visit for an agreed number of times per day.
- There is no charge for the service

What do we expect of people referred to the team?

We expect you to:

- Work with staff to do as much as you can for yourself.
- Discuss any long term help you may need with social services so we can help others in need of our care as soon as possible.
- Inform us of any changes including the start of your care package

Please let the staff visiting you know of anything affecting your abilities such as pain or discomfort or if you have any appointments and will not be at home.

In between visits you may be given advice about how to help yourself.

How do I find out about other services/ help?

Wolverhampton City Council web site has details about local carers support, benefits advice, social services, private care and voluntary groups via the Wolverhampton Information Network (WIN). This is available at:
www.wolverhampton.gov.uk.

Wolverhampton social services can provide advice about a range of services including care agencies, day centres and help to remain in your home. You can contact their information officers on 01902 551199.

How do I make comments or suggestions about RASC?

You can contact the team during office hours on 01902 444911. We welcome feedback regarding our service.

Rapid Access Social Care Team
Marson Ward
West Park Rehabilitation Hospital,
Park Road West,
Wolverhampton
WV1 4PW