

We understand that the loss of a loved one is a very difficult time and we want to extend our deepest condolences to you.

We value your perspective and experiences, and we are grateful to you for sharing your personal experiences during this time.

Your input can truly make a difference to the quality of end of life care across England and Wales.

Further Information

If you would like extra support, we recommend contacting your GP, a local bereavement counsellor, support groups or one of the numbers below:

Cruse Bereavement Support:
0808 808 1677

The Samaritans:
116 123

Bereavement Advice Centre:
0800 634 9494

For further information about NACEL, visit www.nacel.nhs.uk



National Audit of Care
at the End of Life

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The Royal Wolverhampton
NHS Trust

National Audit of Care at the End of Life 2025

Auditing last days of life in hospitals

Bereavement Survey



What is NACEL?

The National Audit of Care at the End of Life (NACEL) is a national audit which looks at the care experienced by the dying person and those important to them during their last hospital admission.



What is the Bereavement Survey?

The Bereavement Survey is a survey for the friends and family of someone who died. The aim of the survey is to give those close to the person who died an opportunity to share their views on the care and support provided in hospital.

Want to take part?

If your loved one died between 1st January - 31st December 2025, you are invited to take part in an anonymous survey about the care received by you and your loved one during their hospital admission.

You can take part in the survey by scanning the QR code or by going to this website:

<https://surveys.nhsbenchmarking.nhs.uk/qsac/58282-94>



Alternatively, if you would prefer further information on alternative ways to complete the survey, or would like to discuss taking part further, please contact the bereavement team on 01902 695091

Why take part?

The quotes below are examples of how the Quality Survey has changed and improved care in hospitals.

“Results from the Quality Survey shape the education provided”

“Our action plan following the [2021] results focuses predominantly on improving the experience of families/carers of patients dying in our hospitals.”

“The results of the survey are reviewed [...] to help understand where good practice exists and where there is an opportunity to improve.”