

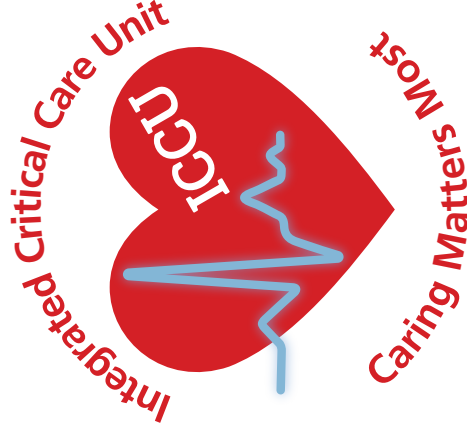
Visitors should be family or close friends, unfortunately children are not allowed on the unit.

We politely request that no more than 2 people are at the bedside at any one time due to limited space.

Visiting hours are:

- 1-3pm
- 5-7pm

In exceptional circumstances these can be reviewed.



The ICCU would really like to hear what you think about us.

Use the QR code below to access our feedback form.

We will not be able to identify you from the survey unless you wish to add your name to a free text box.

For other concerns please speak to the Floor Leader on shift.



Phone numbers

Main reception:
01902 694260

A side:
01902 481681

B side:
01902 694264

C side:
01902 694262

Side rooms:
01902 481865

When patients are first admitted to the Intensive Care Unit, they will require a period of assessment, stabilisation and individualised treatment plans.

This takes time and it is not unusual for us to need 1-2 hours to do this thoroughly so that we can provide the highest quality of care that we demand of ourselves for your relative.

We understand this is a worrying time for you and will try and keep you updated and allow you to see your relative or friend at the earliest opportunity. We will

try our best to help you understand the situation and answer your questions.



We will do all we can to provide your relative or friend with the best and most appropriate treatment, offered with care, kindness and compassion.

They will have a Named Nurse and be reviewed by a team of Doctors led by a Consultant.

ICCU (ward B9) is a 30 bedded surgical, medical and cardiothoracic intensive care unit.

Patients are usually attached to a monitor that shows their heart rhythm, pulse and blood pressure. They often receive oxygen from a facemask, or a ventilator (breathing machine) if they need help to breathe.

You will hear alarms or buzzers and see numbers flashing on monitors. Try not to be too unnerved by this. It is quite normal and acts as an early prompt to the slightest change in a patients condition.